



Client Feedback Survey

SECTION A: WEBSITE & MARKETING

How did you hear about us? (Please tick below)

- Internet search engine
- Social media
- Banner/leaflet advertising
- Personal recommendation
- Other (Please state)

How informative have you found our website? (Please circle below)

1	2	3	4	5
Not at all Informative	Fairly Informative	Informative	Very Informative	Extremely Informative

Is there any information that isn't currently on our website that you, as a client, would find useful? (Please comment below)

SECTION B: ASSESSMENT PROCESS

(If your child hasn't had an assessment with us, please skip this section)

How informative was your child's initial assessment? (Please circle below)

1	2	3	4	5
Not at all Informative	Fairly Informative	Informative	Very Informative	Extremely Informative

Is there any feedback your child didn't receive as part of their assessment that you would've found useful? (Please comment below)

SECTION C: TUITION WITH S6

(If your child isn't undergoing tuition with S6, please skip this section)

How would you rate your experience of having a tutor for your child? (Please circle below)

1	2	3	4	5
Very poor	Poor	Good	Very Good	Excellent

**How would you rate the amount of homework set by your child's tutor?
(Please circle below)**

1	2	3	4	5
Far too little	Not quite enough	Just right	A bit too much	Far too much

How often does your tutor update your child's racetrack? (Please tick below)

- Once a month
- Twice a month
- A few times a month
- Weekly
- Every lesson

How aware are you of your child's areas of strength and their areas for development? (Please circle below)

1	2	3	4	5
Not at all Aware	Fairly Aware	Aware	Very Aware	Extremely Aware

SECTION D: S6 ONLINE HUB

(If your child doesn't have an online hub, please skip this section)

How often does your child use the Hub as part of their work plan? (Please tick below)

- < Once a week
- Once a week
- 2 - 3 times a week
- Almost every day
- Every day

**How much does your child enjoy using the Hub as part of their work plan?
(Please circle below)**

1	2	3	4	5
No Enjoyment	Slight Enjoyment	Enjoyment	Considerable Enjoyment	Great Enjoyment

What is your child's favourite feature of the Hub? (Please comment below)

What aspect of the Hub do you feel is most beneficial to your child? (Please comment below)

Is there an aspect of the Hub you feel needs improving or altering? If so, please comment below.

SECTION E: SUMMER COURSES

(If your child isn't enrolled onto our summer courses, please skip this section)

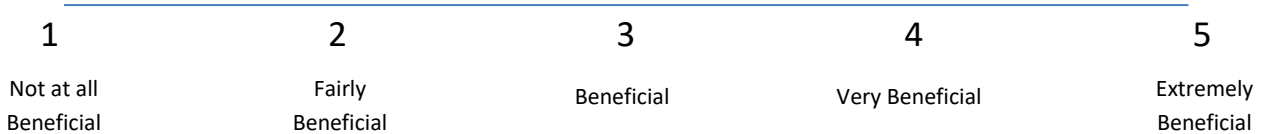
How did you hear about our summer courses? (Please tick below)

- Internet search engine
- Social media
- Banner/leaflet advertising
- Personal recommendation
- Other (Please state)

Which of our summer courses did your child attend and/or are planning to attend? (Please tick below)

- CSSE Mock Exam Course
- CSSE Feedback Course
- CEM Mock Exam Course
- CEM Feedback Course

If your child has attended these courses, how beneficial did they find them? (Please circle below)



Are there any aspects of these services that you feel could be improved? (Please comment below)

SECTION F: THE 11+ EXAM AND BEYOND

How informed do you feel about the specific details of the 11+ exam and grammar school entry process? (Please circle below)

1	2	3	4	5
Not at all Informed	Fairly well Informed	Adequately Informed	Very well Informed	Extremely well Informed

Are there any parts of these processes that you would like more information on? (Please comment below)

We offer many other services besides preparing for the 11+ exam. Please tick if you are interested in any of the following courses/services:

- Prepare for Secondary School
- Prepare for Private School
- Spanish Tuition
- The Magic Science Lab
- Home Schooling

Would you be interested in your child attempting a maths GCSE before attending secondary school? (Please tick)

Yes No

SECTION G: HOW ARE WE DOING?

Would you recommend S6 Tutoring to your friends? (Please tick)

Yes

No

If yes, which of our services would you recommend? (Please tick)

- 1-2-1 Tuition
- Group Tuition
- Home Schooling
- Summer Courses
- S6 Hub
- Online Resources

**Do you have any other comments about your experience with S6 Tutoring?
(Please comment below)**

Thank you for taking the time to complete this questionnaire. Your feedback will contribute to refining the services we offer to ensure that students are always receiving the most effective support and tuition.